

Jewish Family Service of San Diego & CARS On the Go

San Diego County Senior Transportation

Terms and Conditions

These Terms of Service apply to *On the Go* (the “Provider”) and Jewish Family Service's San Diego County Senior Transportation Program (collectively, “the Service”). Throughout these Terms of Service, the terms “we,” “us” and “our” refer to *On the Go*.

Acceptance

- *On the Go* offers the Service, including all information, tools and services available from the Provider, to you, the user, conditioned upon your acceptance of all the terms, conditions, policies and notices stated herein.
- By either (i) scheduling any Service, or (ii) using the Service (as defined below), you accept and agree to these Terms of Service. If you are accepting these Terms of Service on behalf of another person or a company or other legal entity, you represent and warrant that you have full authority to bind that person, company or other legal entity to the agreement, and that by scheduling the ride or agreeing over the phone, such person, company or other legal entity is hereby bound.
- If you do not accept and agree to these Terms of Service, please do not use the Service.

Terms of Service

- By scheduling a ride with *On the Go* you agree to our terms of service, which includes provisions that grant permission to provide your name, phone number, email address, pick-up address, and drop-off address to Lyft and/or Uber Health. It also includes consent for us to agree to Lyft and Uber’s Terms of Service and Privacy Policy on your behalf, consent to Lyft and Uber Health sending you text messages and consent enabling Lyft and/or Uber Health to share your information, including trip status with us.
- Please notify the *On the Go* office of ride cancellations with at least 24 hours’ notice. Excessive cancellations may result in dismissal from the program.
- Riders must be prepared to depart at the requested pick-up time.

- *On the Go* will do its best effort to maintain ride and appointment schedules. Rider hereby fully releases and forever discharge the provider from any and all claims for damages resulting in missed appointments, injuries, damages or loss they may have, or which may accrue to rider and arising out of, connected with, or in any way associated with said transportation services excluding liability for intentional misconduct.
- CARS partners with Jewish Family Service to provide the San Diego County Senior Transportation Program. Individual rider and rider information is shared between the two agencies.
- If there is a problem or concern with a Driver, Riders should call *On the Go* and notify the staff immediately at 855-638-2279.